

## QUICK FACTS

Location:	Paterson, NJ
Industry:	Wholesale Distribution
Products:	Products for food service industry
Revenue:	\$70 million
Employees:	100 employees
Web Site:	www.mtucker.com
Solutions:	SAP ERP®, EZDistribution All-in-One from Answerthink™
Partner:	Answerthink:

“My first assessment was that we were not an SAP company, but I spoke with several SAP customers and they were very happy – users liked it. We saw that an SAP solution could work in a small company”

Jim Bopp, CFO  
M. Tucker Co

# M. Tucker Co. SAP ERP All-in-One EZDistribution from Answerthink

## Challenges and Opportunities

- Outdated and rudimentary software in use with no integration between applications and no automation.
- Manual processes, leading to many operational errors
- Significant challenges in processing and tracking non-stock items and united (bill and hold) inventory items.
- Inability to scale legacy systems for acquisitions or for planned organic growth

## Objectives

- Support the needs of business
- Build systems and an information driven culture that enable change and growth
- Improve operational efficiency
- Enable real-time insight into the business and better decision-making through better information
- Improve systems flexibility to integrate new businesses and acquisitions

## Implementation Highlights

- Technology upgrade and ERP implementation completed in 8 months

## Why SAP

- Reduction in potential risk resulting from disparate systems acquired in future mergers and acquisitions
- Integral solution to support all departments and to grow with new business requirements
- Support structure to keep total cost of ownership low
- Large portfolio of SAP resources

## Benefits

- Better inventory control
- Improved customer service
- Greater functionality in IT systems without increasing IT staff (2 people before and after SAP deployment)
- Low total cost of ownership (TCO)
- Meet current and future requirements

### **About Answerthink**

Answerthink is a Hackett Group company and certified SAP Platinum Partner consistently recognized by SAP for outstanding service. We have helped hundreds of growing companies make the move to SAP, and we bring this cumulative experience and knowledge to each new project.