

QUICK FACTS

Location:	Stevens Point, Wisconsin
Industry:	Medical Devices/Healthcare
Products:	Bed systems, furnishing, patient handling, wound management, service & solutions
Revenue:	\$150 million
Employees:	550 employees
Web Site:	www.joerns.com
Solutions:	SAP Solutions and Services: SAP ERP®, EZMed All-in-One from Answerthink™
Partner:	Answerthink:

“We did not think any other ERP solution provider could have been our strategic growth partner in this dynamic and uncertain environment.”

Partha Biswas
VP and CIO
Joerns Healthcare

Joerns Healthcare SAP ERP All-in-One EZMed from Answerthink

Challenges and Opportunities

- Legacy solutions no longer supporting business needs
- Lack of business integration.
- Disconnected global enterprise
- Lack of visibility into consistent data across the enterprise
- Competitive business landscape
- Rapid growth

Objectives

- Move to a single enterprise platform
- Support the needs of business
- Build systems and an information driven culture that enable change and growth
- Improve operational efficiency
- Enable real-time insight into the business and better decision-making through better information
- Improve systems flexibility to integrate new businesses and acquisitions

Implementation Highlights

- Implementation Plan is for 4 months
- Complete replacement of Oracle systems

Why SAP

- Single complete solution
- Clarity of platform/product direction
- Competitive evaluation vs. Oracle and Infor
- SAP industry focus on Medical Device
- Industry/solution references
- Strength of the SAP Partner network

Benefits

- Quick implementation
- Cost effective solutions
- Global visibility of information
- Low total cost of ownership (TCO)
- Meet current and future requirements

About Answerthink

Answerthink is a Hackett Group company and certified SAP Platinum Partner consistently recognized by SAP for outstanding service. We have helped hundreds of growing companies make the move to SAP, and we bring this cumulative experience and knowledge to each new project.